

**COMMISSIONERS**  
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GARY PIERCE  
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SANDRA D. KENNEDY  
BOB STUMP



0000094170

Interim Executive Director

**ARIZONA CORPORATION COMMISSION**

February 27, 2009

**ORIGINAL**

To: Docket Control

RE: Arizona American Water Company - Customer Comments  
Docket Nos. W-01303A-08-0227 and SW-01303A-08-0227

Please docket the attached 7 customer comments OPPOSING the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket numbers.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission  
**DOCKETED**

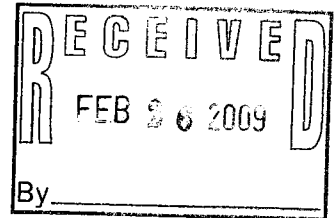
FEB 27 2009

DOCKETED BY	<i>MM</i>
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**RECEIVED**  
2009 FEB 27 P 3:50  
AZ CORP COMMISSION  
DOCKET CONTROL

FROM THE DESK OF  
**FRANK WISNIEWSKI**

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February 24, 2009  
Arizona Corp Commission  
1200 W. Washington St. Room 1  
Phoenix, AZ 85007

Dear Commissioners:

We are retired people living in Sun City West, Arizona and we are dismayed, and disgusted by the ridiculously high rate requested by AZ/AM Water. We are trying our best to survive this awful economy on a fixed income and do NOT have any extra income to pay a huge increase of 79.96 in water rates.

Please consider all of us who have worked their whole lives to enjoy a few senior years. Please Please drastically slash the rate increase you allow AZ/AM Water to have. AZ/AM Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Our first concern has to be to save our house from foreclosure. We have to purchase expensive drugs to stay alive. Your assistance will be greatly appreciated and all the residents in Sun City West.

Sincerely,

*Jacqueline Wisniewski*

Jacqueline Wisniewski

*Frank Wisniewski*

Frank Wisniewski

12823 West Prospect Drive

Sun City West, AZ 85375

February 11, 2009

Arizona Corporation Commission  
1200 W. Washington St., Room 1  
Phoenix, AZ 85007

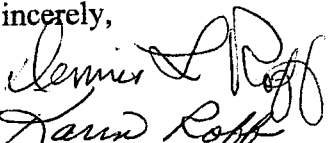
Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

My husband and I live in Sun City West, Arizona and are very concerned by the extremely high rate increase requested by Arizona American Water. We retired people live on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect the citizens by not allowing the rate increase Arizona American Water proposes. They are asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the retired residents in Sun City West.

Sincerely,

  
Dennis & Karin Roff  
15618 W Ballad Drive  
Sun City West, AZ 85375

# Arizona Corporation Commission Public Comment Form

## Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

## Step 2

YOUR NAME <b>james devyor</b>	DATE <b>2/26/2009</b>
ADDRESS, CITY, STATE AND ZIP <b>14409 w. domingo ln. sun city west az 85375</b>	YOUR PHONE NUMBER <b>(623) 584-5648</b>
DOCKET YOU WISH TO COMMENT ON: <b>az water increase of rates</b>	DOCKET NUMBER <b>w-01303a-08-0227</b>
CASE OR UTILITY NAME <b>az water</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>devfore@cox.net</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

my wife and i are on a fixed income, with very BIG medical expenses . the company i retired from ALCATEL-LUCENT has dropped most of our benefits and i now had to go to a insurance supplement(in addition to medicare) WHICH WE PAY OUT OF POCKET. i attended the az water presentation in late 2008 amd could not beleive how cold and insensitive they are to the community. pls do not allow such a HUGE increase to go thru. companies like individuals have to take OTHER STEPS TO MAKE THEM PROFITABLE . as our elected representatives you are our last hope, please do not let us down. thank you james devyor

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

*This form may be completed electronically, printed and mailed to:  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;  
or*

*You may e-mail it as an attachment to:  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)*

2/10/09

Arizona Corporation Commission  
1200 W. Washington St., Room 1  
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/AM Water. We are retired on a fixed income and do not have any extra income to pay an increase of 79.96% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/Am Water to have. Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess. Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely

James J Bernard  
Cherry K Bernard  
13203 W Castlebar Dr  
Sun City West, AZ 85375

2/9/2009

February 25, 2009

Arizona Corporation Commission  
1200 W. Washington St. Room 1  
Phoenix, AZ 85007

Docket No. W-01303-A08-0227 and SW-01303A-08-2007

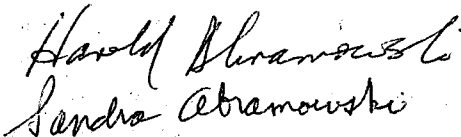
Dear Commissioners,

We live in Sun City West and are very concerned over the proposed 80 % rate hike by AZ/Am Water Company. There seems to be a misconception that the majority of Sun City West residents receive pensions along with their Social Security checks and can afford this exorbitant rate increases for water service. In our case and many more residents here in Sun City West, this just isn't true. Our source of income is predominately Social Security with a modest \$257 monthly annuity from a long ago employer. To meet monthly expenses, these sources of income have to be supplemented with hard earned savings that have lost 50% of their value over the past year. Any increase in monthly bills will have to come from this dwindling money source further eroding savings for long-term living.

We along with many Sun City West residents are asking that you look out for our interests in this matter. We know that costs are on the rise for almost everything, so we sincerely ask that you look closely at AZ/Am Water Co.'s request and be fair and impartial in you decision.

We are counting on you to represent us in this important issue.

Sincerely,



Harold Abramowski & Sandra Abramowski  
20010 N. 124<sup>th</sup> Dr.  
Sun City West, AZ 85375

February 2009

Arizona Corporation Commission  
1200 W. Washington St., Room 1  
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

I live in Sun City West, Arizona and am appalled at the ridiculously high rate increase requested by Arizona American Water. I am retired on a fixed income and cannot afford to pay an increase of 79.96% in water rates.

Please protect me and other retirees by drastically reducing the rate increase you grant AZ/AM Water. Arizona American Water is asking for a 500% increase in operating income at a time when the entire country is in a financial quagmire. Your careful consideration will be greatly appreciated by all of us residents in Sun City West.

Sincerely,

Marilyn & John Stoops 2-26-09  
12827 W. Maplewood Dr  
SCW ay 85375

Mr. & Mrs. John Stoops  
12827 Maplewood Dr.  
Sun City West, AZ 85375

February 23, 2009

Arizona Corporation Commission  
1200 W. Washington St., Room 1  
Phoenix, AZ 85007

Docket No. W-01303A-08-0227 and SW-01303A-08-2007

Dear Commissioners,

We live in Sun City West, Arizona and are appalled by the ridiculously high rate increase requested by AZ/Am Water.

We are retired on a small fixed income and do not have any extra income to pay an increase of 79% in water rates.

Please protect us by drastically slashing the rate increase you allow AZ/AM Water to have.

Az/Am Water is asking for a 500% increase in operating income at a time when we and the entire country is in a financial mess and no one has a clue when that will turn around!

Your assistance will be greatly appreciated by us and all of the residents in Sun City West.

Sincerely,

A handwritten signature in cursive script that reads "Doris Shumway".

Doris Shumway  
19807 N. 124th Drive  
Sun City West, AZ 85375